DR. DANNY HAYES



Dr. Danny Hayes was raised in NW Indiana and graduated from Portage High School in 1990. He received his BS in Biology from Marian University (Indianapolis) and his DMD from Temple University School of Dentistry (Philadelphia). Following graduation, he worked in a pediatric dental office for 2 years before founding Advanced Dental Concepts in Crown Point, IN in 2004. Through advanced continuing education, Dr. Hayes is able to perform many basic and advanced dental procedures in our office without the need to travel elsewhere. Whether you are in need of advanced dental treatment or general preventive and restorative procedures, Dr. Hayes is committed to providing comfortable, quality, comprehensive dental care to fit your needs.

DR. CHRISTINE MOUSA



Dr. Christine Mousa was born and raised in Egypt where she received her dental education as a pediatric dental specialist in 2004. She practiced pediatric dentistry in Egypt until 2008 when she and her husband moved to the United States. Dr. Christine then attended the University of Illinois in Chicago (UIC) School of Dentistry where she received her DMD dental degree in the US. She is proficient in all aspects of general dentistry for both adults and children and is a certified Invisaline provider. Dr. Christine enjoys getting to know her patients and working closely with them to achieve their goals. She is committed to providing comprehensive, excellent dental care to patients of all ages.

Welcome

On behalf of Dr. Danny Hayes, Associates and our team at Advanced Dental Concepts, we would like to welcome you and thank you for choosing our practice to care for the dental needs of you and your family. We know that you have many options when choosing a dentist, and we are delighted to welcome you to our dental family. We sincerely appreciate the opportunity to provide you with superb service and high quality, comfortable dental care.

Through extensive continuing education, our practice and our team are uniquely qualified to perform most dental procedures in our office, from basic family dental procedures...to oral surgery...to implant placement and restoration...to cosmetic and full mouth reconstruction, etc. Not only do we perform most dental procedures in our office, but we provide care to patients from age 2 to 102. We love children and patients of all ages are always welcome.

At your first appointment, our Doctors and team will work together to gather information and to complete a comprehensive oral examination. This includes a complete review of your medical and dental history, all necessary digital x-rays and photographic images, study models (if necessary), a thorough oral cancer screening, periodontal health evaluation, and a complete examination of your teeth, hard and soft tissues. Following this exam, our Doctors will discuss their findings with you, listen to your concerns and work with you to develop a plan of treatment options that you are comfortable with. If needed, we will gladly assist in finding an appointment time that best works with your busy schedule.

Please prepare for your appointment by printing and completing the new patient registration forms. If you are unable to complete the new patient forms ahead of time, please arrive 30 minutes before your scheduled appointment time and we will be happy to assist you. If you have dental insurance, please provide us with your insurance card at your appointment. As a courtesy, we will file insurance claims on your behalf with your dental insurance company. If financing is necessary, we work with CareCredit and can assist you in the application process right in our office. If you have any questions about finances, please feel free to ask us at any time.

We know that your time is important and we make every effort to be punctual. In order to provide this timely service to all of our patients, it is essential that you arrive on time for your appointment and provide our office with 48-hours notice if you are unable to keep your reserved appointment with us for any reason.

Please let us know who we may thank for referring you to our practice. We realize the importance of referrals and we value them greatly. We are always excited to see new smiles joining our practice. Our ultimate goal is to provide you with superb service, exceptional care, and a "unique", pleasant dental experience that you can't wait to tell your family and friends about. As a referral based practice, we are always accepting new patients and welcome invitations of your family and friends. Don't forget to inquire about our referral program and raffles

We very much appreciate your confidence in us and look forward to meeting with you!

Sincerely,

Dr. Danny Hayes, Associates and Team

PATIENT REGISTRATION

ID:	Chart ID:				
First Name:		Last Name:			Middle Initial:
Patient Is: Policy Ho		Preferred Name:			
	meone other than the patient)				
First Name:		Last Name:			Middle Initial:
Address:		Address	2:		-
City, State, Zip:				Pager:	
Home Phone:	Work Phone:		Ext:	Cellular:	
Birth Date:	Soc Sec:		Drive	ers Lic:	
O Responsible Party	is also a Policy Holder for Patient	O Primary Insurance P	olicy Holder	O Secondary Insurance	Policy Holder
Patient Information					
Address:		Address	2:		
City:	S	tate / Zip:		Pager:	
Home Phone:	Work Phone:		Ext:	Cellular:	
Sex: Male	○ Female Ma	arital Status: O Married	○ Single	○ Divorced ○ Sepa	rated (Widowed
Birth Date:	Age:	Soc. Sec:		Drivers Lic:	
E-mail:		I would I	ike to receive co	orrespondences via e-mail.	
Section 2				Section 3	
Employment Status:	Full Time Part Time	Retired		Additional Comments:	
Student Status: OF	ull Time Part Time				
Medicaid ID:	Pref. Dentist:				
Employer ID:	Pref. Pharma	icy:			
Carrier ID:	Pref. Hyg.:				
Primary Insurance Inform	nation				
Name of Insured:		Rel	ationship to Insu	ured: Self Spouse	Child Other
Insured Soc. Sec:		nsured Birth Date:			
Employer:		Ins. C	ompany:		
20 20 32 2010/00		-	8 8 8		
Address 2:			Address 2:		
	2054.0 SEC. WE WAY TO		,State,Zip:		
Rem. Benefits:		.00			
05.0	formation				2
		Rel	ationship to Insu	ured: Self Spouse	Child Other
Insured Soc. Sec:		nsured Birth Date:			
Employer:		Ins. Co	ompany:		
Address:			Address:		
Address 2:			Address 2:		
City,State,Zip:					
254. W V2 V2	.00 Rem. Deduct:				

MEDICAL HISTORY

PATIENT NAME		Birth Date		
		uth, your mouth is a part of your entire body. Health problems that you may rrelationship with the dentistry you will receive. Thank you for answering the		
Are you under a ph Have you ever been hospitalized or had Have you ever had a serious l Are you taking any medicat	nead or neck injury? Yes No ions, pills, or drugs? Yes No Phen-Fen or Redux? Yes No	If yes, please explain:		
other medications containin Are yo	g bisphosphonates? Yes No ou on a special diet? Yes No ou ou use tobacco? Yes No other order of the substances? Yes No			
Pregnant/Trying to get pregnant?	Yes No Taking oral contract	ceptives? Yes No Nursing? Yes No		
Are you allergic to any of the followin Aspirin Penicillin Other If yes, please explain:	g? Codeine Local Anesthe	tics Acrylic Metal Latex Sulfa drugs		
Do you have, or have you had, any of AIDS/HIV Positive Yes No AIzheimer's Disease Yes No Anaphylaxis Yes No Anaphylaxis Yes No Angina Yes No Arthritis/Gout Yes No Artificial Heart Valve Yes No Artificial Joint Yes No Asthma Yes No Blood Disease Yes No Blood Transfusion Yes No Breathing Problem Yes No Bruise Easily Yes No Cancer Yes No Chemotherapy Yes No Cold Sores/Fever Blisters Yes No Congenital Heart Disorder Yes No Convulsions	Cortisone Medicine Yes No Diabetes Yes No Prug Addiction Yes No Easily Winded Yes No Emphysema Yes No Epilepsy or Seizures Yes No Excessive Bleeding Yes No Excessive Thirst Yes No Frequent Cough Yes No Frequent Diarrhea Yes No Erequent Diarrhea Yes No Erequent Headaches Yes No Erequent Headaches Yes No Entital Herpes Yes No Elaucoma	Hepatitis A Yes No Hepatitis B or C Yes No Hepatitis B or C Yes No Herpes Yes No High Blood Pressure Yes No High Cholesterol Yes No Hives or Rash Yes No Hypoglycemia Yes No Kidney Problems Yes No Kidney Problems Yes No Leukemia Yes No Leukemia Yes No Liver Disease Yes No Low Blood Pressure Yes No Low Blood Pressure Yes No Mitral Valve Prolapse Yes No Mitral Valve Prolapse Yes No Pain in Jaw Joints Yes No Parathyroid Disease Yes No Parathyroid Disease Yes No Venereal Disease Yes No Yes No Yes No Hole Parathyroid Disease Yes No Venereal Disease Yes No Yes No Yes No Hole Parathyroid Disease Yes No Yes No Yes No Hole Parathyroid Disease Yes No		
Have you ever had any serious illne	ess not listed above? O Yes O No			
Comments:				
		urately answered. I understand that providing incorrect information can be dental office of any changes in medical status.		
SIGNATURE OF PATIENT PAREN	IT, or GUARDIAN	DATE		

DENTAL HISTORY

Referred by How would you rate the condition of your mouth?	nths/Years	Fair (Poor
PLEASE ANSWER YES OR NO TO THE FOLLOWING:		YES	NO
PERSONAL HISTORY		112	140
 Are you fearful of dental treatment? How fearful, on a scale of 1 (least) to 10 (most) [] Have you had an unfavorable dental experience?		000000	000000
SMILE CHARACTERISTICS	The state of the s		
 Is there anything about the appearance of your teeth that you would like to change? Have you ever whitened (bleached) your teeth? Have you felt uncomfortable or self conscious about the appearance of your teeth? Have you been disappointed with the appearance of previous dental work? 			
BITE AND JAW JOINT			1 3
 11. Do you have problems with your jaw joint? (pain, sounds, limited opening, locking, popping) 12. Do you / would you have any problems chewing gum? 13. Do you / would you have any problems chewing bagels, baguettes, protein bars, or other hard foods? 14. Have your teeth changed in the last 5 years, become shorter, thinner or worn? 15. Are your teeth crowding or developing spaces? 16. Do you have more than one bite and squeeze to make your teeth fit together? 17. Do you chew ice, bite your nails, use your teeth to hold objects, or have any other oral habits? 18. Do you clench your teeth in the daytime or make them sore? 19. Do you have any problems with sleep or wake up with an awareness of your teeth? 20. Do you wear or have you ever worn a bite appliance? 		0000000000	000000000
21. Have you had any cavities within the past 3 years?			
22. Does the amount of saliva in your mouth seem too little or do you have difficulty swallowing any food? 23. Do you feel or notice any holes (i.e. pitting, craters) on the biting surface of your teeth? 24. Are any teeth sensitive to hot, cold, biting, sweets, or avoid brushing any part of your mouth? 25. Do you have grooves or notches on your teeth near the gum line? 26. Have you ever broken teeth, chipped teeth, or had a toothache or cracked filling? 27. Do you get food caught between any teeth? GUM AND BONE			000000
	Date	00000	
Doctor's Signature	Date		

OFFICE and FINANCIAL POLICY

REGARDING SCHEDULED APPOINTMENTS:

(INITIALS) I hereby agree to show up for my scheduled appointments on time and to give at least a 24 hour advance notice if I need to cancel or reschedule an appointment. I understand that a \$50 fee may be assessed to my account without at least 24 hours advance notice of cancellation. I also understand that all cancellation fees must be paid prior to scheduling another appointment. I understand that chronic broken appointments may also result in limited appointment time availability, a non-refundable pre-payment deposit prior to scheduling, and/or possible dismissal from the practice due to chronic failed appointments that negatively impact the effectiveness of this practice. A broken appointment is a loss to three people - the patient who missed the valuable time, the patient who could have taken the valuable time, and the doctor who was fully staffed and prepared for the appointment.

REGARDING DENTAL INSURANCE: (We work with most insurance companies)

(INITIALS) I understand that I am fully responsible for understanding my insurance policy and the benefits that it provides. I will provide any changes of my insurance policy to Advanced Dental Concepts immediately to ensure prompt claim processing. I also understand that I am fully responsible for any dental fees due to Advanced Dental Concepts for treatment performed, regardless of insurance coverage. Advanced Dental Concepts may provide me with an "estimated" insurance benefit towards dental treatment proposed, however, this is only an estimate and there is no guarantee of insurance coverage for any procedure, neither written nor implied, by Advanced Dental Concepts. If my insurance company pays me, I will provide payment in full at the time of service.

- As a <u>courtesy</u> to our patients, we will gladly file your insurance claim for you and will make every attempt to fully utilize your insurance benefits to offset "out of pocket" expenses. Please remember, however, that our agreement is with you, not your insurance company. You, your employer, and your insurance company have an agreement regarding your level of coverage that does not involve Advanced Dental Concepts.
- We do not determine treatment plans based on insurance coverage. We will always provide you with the best treatment options to care for your own personal dental needs.
- We will provide you with treatment plans and financial estimates for all recommended dental procedures. However, regardless of insurance benefits for treatment provided, you are responsible for any and all outstanding balances due to Advanced Dental Concepts.
- "Usual and Customary" fees are determined by your insurance company based on the level of the dental plan that you are enrolled in.

REGARDING PAYMENT FOR SERVICES RENDERED:

(INITIALS) I understand that I am responsible for payment at the time of service. For some multiple appointment procedures (crowns, bridges, dentures, etc.), payment may be split into multiple payments based upon the number of visits required. However, payment in full must be received before the restoration(s) are delivered. In order to provide you with flexible payment arrangements, the following **Methods** of **Payment** are accepted:

- Dental Insurance Benefits
- Health Savings Accounts (HSA) and Flex Savings Accounts (FSA) (please notify us if you intend to use a HSA or FSA)
- Cash or Check
- Credit Card (Visa, MasterCard, Discover, and American Express)
- Visa and MasterCard Health Care Program**

 (**Our office is a fully approved and accredited user of the Visa and MasterCard Health Care Program which will enable you to use your Visa and MasterCard to automatically cover amounts not paid by your insurance.)
- CareCredit (*Must qualify, offers reasonable payment plans up to 60 months with some plans 0% interest)

If you wish to apply for *CareCredit*, inform any of our well trained staff members and we can assist you with the short application process right here in our office. Thank you.

REGARDING STATEMENTS:

(INITIALS) I understand that account statements will be sent to me monthly. I am aware that the statements display the total account balance due. Once insurance companies have paid their portion, my account balance and statement will be updated accordingly.

OVERDUE ACCOUNTS:

(INITIALS) I understand that account balances more than 30 days overdue are considered delinquent accounts and will incur an
additional 2% interest rate per month (24% annual). If my insurance company has not paid within 30 days, I will pay the balance in full and wil
be refunded any overpayment by Advanced Dental Concepts when my insurance company provides payment. I also understand that account
balances more than 90 days overdue will be subject to our collections policy and may negatively affect my credit score and my ability to obtain future credit. I agree to pay any attorney's fees, collection fees, or court costs that may be incurred to satisfy my financial obligation.

X		X
Patient Signature	Date	Office Staff Signature

GENERAL DENTAL CONSENT

REGARDING MY MEDICAL HISTORY:

(INITIALS) I certify that the answers to the health questions are accurate and correct to the best of my knowledge. Since a change of medical condition or medications can affect dental treatment, I understand the importance of and agree to notify my provider of any changes at any subsequent appointment.

REGARDING MINORS UNDERGOING DENTAL TREATMENT:

(INITIALS) I understand that minors (patients under the age of 16) must be accompanied by a parent or legal guardian unless signed written consent is given and the parent is reachable by phone in case of an emergency. Minors may be accompanied by someone other than a parent or legal guardian with written consent except in the case of a dental emergency. In such cases, the Doctor will provide a minimal level of care to stabilize the dental emergency.

REGARDING GENERAL CONSENT TO DENTAL PROCEDURES:

(INITIALS) I do hereby authorize and request the performance of dental services by Advanced Dental Concepts, and such designated associates or employees, and the use of whatever procedures my Doctor may deem necessary or advisable to maintain my dental health, or the dental health of any minor or other individual for which I am responsible for treatment. Any restorative treatment or therapy such as crowns, fillings and extractions will require my additional consent to treatment.

REGARDING ANESTHESIA:

(INITIALS) I authorize for myself, and any minor or other individual for which I have responsibility, the administration of any anesthetics, analgesics or sedative, including without limitation, nitrous oxide, therapeutic and/or other pharmaceutical agents (including those related to restorative, palliative, therapeutic, or surgical treatment) that may be deemed appropriate by my Doctor. I understand that anesthetics may be therapeutic, diagnostic, or for treatment of facial pain. I understand that antibiotics, anesthetics, analgesics and other medications may cause complications and reactions including without limitation allergic reactions causing redness and swelling of tissues, pain, itching, vomiting, and/or anaphylactic shock. I understand that additional complications may include, but are not limited to, pain, swelling, bruising, temporary limited opening, hematoma, cardiac stimulations, muscle soreness, temporary or permanent numbness, and local infections. I understand that in occasional cases, the anesthesia may be prolonged and in very rare cases, permanent.

REGARDING DENTAL RADIOGRAPHS:

(INITIALS) I understand that dental x-rays are required to accurately diagnose and provide needed treatment. I understand that if I refuse x-rays, I will not hold Advanced Dental Concepts liable for conditions not diagnosed due to lack of dental x-rays, and for liability issues, further treatment may not be possible.

REGARDING DENTAL TREATMENT:

(INITIALS) I understand that any treatment plans presented, along with the fees outlined, could change depending on the extent of dental pathology. I understand that once the treatment plan has begun, complications may arise that dictate additional procedures or treatment. I understand that the treatment plan and fees proposed are subject to modification, depending upon unforeseen or undiagnosed conditions that may be recognized only during the course of treatment. I authorize my Doctor to make any/all changes and additions as necessary.

(INITIALS) I understand that a more extensive restoration than originally planned, including but not limited to root canal therapy, may be required due to additional conditions discovered during preparation. I understand that significant changes in response to temperature may occur after tooth restoration. I realize that fillings are rarely "permanent" and usually require periodic replacement with additional fillings and/or crowns.

(INITIALS) I understand that dentistry is not an exact science and that no specific results can be assured or guaranteed. I acknowledge that no such guarantees or warranties, neither written nor implied, have been made regarding the dental treatment I will receive.

My signature below signifies that I understand the treatment and anesthesia that is proposed for me, together with the known risks and complications associated with that treatment. I hereby give my consent.

Patient Name (Printed)	Date of Birth
x	
Patient / Guardian Signature	Relationship if not patient

NOTICE OF PRIVACY PRACTICES ACKNOWLEDGEMENT

I understand that, under the Health Insurance Portability & Accountability Act of 1996 (HIPAA), I have certain rights to priv acy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment, directly and indirectly.
- Obtain payment from third-party payers.
- Conduct normal healthcare operations such as quality assessments and physician certifications.

I acknowledge that I have received your Notice of Privacy Practices containing a more complete description of the uses and d isclosures of my health information. I understand that Advanced Dental Concepts has the right to change its Notice of Privacy Practices fr om time to time and that I may contact Advanced Dental Concepts (10780 Randolph Street, Crown Point, IN 46307) or visit their website (www.ADC4Smiles.com) to obtain a current copy of the Notice.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out tre atment, payment or healthcare operations. I also understand that you are not required to agree to my requested restrictions, but if you do agree then you are bound to abide by such restrictions.

Patient Name:	
Relationship to Patient:	
Signature:	Date:
FOR OFFIC	ICE USE ONLY
We attempted to obtain written acknowledgement of receipt of obtained because:	our Notice of Privacy Practices, but acknowledgement could not be
☐ Individual refused to sign ☐ Emergency situation prevented acknowledgement	Communication barriers prohibited acknowledgement Other
<u>AUTHORIZATION TO</u>	RELEASE INFORMATION
Purpose: This form is used to obtain authorization to release inform than yourself. I authorize the following person(s) to have access to	mation regarding you covered under the Privacy Act to people other information covered under the Privacy Practice regarding myself:
Name / Relationship:	
Name / Relationship:	
Name / Relationship:	
Signature:	Date: